

MECH-MATE APP THAT CALLS THE NEAREST MECHANIC AT OUR PLACE TO SAVE OUR SHIP (SOS)

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ABSTRACT

The abstract for the proposed Mech-Mate application serves as a concise yet comprehensive overview of the innovative solution designed to address the pressing needs of vehicle owners facing unexpected breakdowns. This groundbreaking app leverages cutting-edge technology, incorporating features such as GPS integration, a user-friendly interface, and a comprehensive mechanic database to connect distressed users with the nearest available mechanics swiftly. In response to the increasing challenges faced by vehicle owners during sudden breakdowns, Mech-Mate emerges as a beacon of hope, offering a seamless solution to minimize response time and provide immediate mechanical assistance. The app's user-friendly interface simplifies the assistance request process, allowing users to input their vehicle details and describe the issue succinctly. This simplicity is further complemented by GPS integration, ensuring real-time location accuracy and enabling Mech-Mate to identify the closest mechanics efficiently. A crucial component of Mech-Mate is its extensive and constantly updated database of certified mechanics. This database, featuring detailed profiles of mechanics' expertise, availability, and customer reviews, ensures that users are connected with skilled professionals capable of addressing their specific vehicle issues.

Keywords: Cutting Edge Technology, GPS Integration, User Friendly Interface, Response Time, Real Time Location.

I. INTRODUCTION

In today's fast-paced world, where every moment counts and convenience is key, the invention of innovative mobile applications has revolutionized the way we approach everyday challenges. One such groundbreaking app that has taken the automobile industry by storm is "Mech-Mate." Imagine a situation where you are stranded on a deserted road due to a sudden breakdown of your vehicle, miles away from the nearest mechanic. The frustration and helplessness in such a situation are unparalleled. This is where Mech-Mate steps in as a guardian angel for all vehicle owners.

A. Understanding the need

Vehicle breakdowns often occur unexpectedly and at the most inconvenient times. It could be during a road trip with family, on the way to an important business meeting, or even in the middle of the night when most mechanics are closed for business. In these moments, Mech-Mate becomes more than just an app; it becomes a lifeline. The app efficiently addresses the urgent need for immediate mechanical assistance by connecting distressed vehicle owners with the nearest available mechanics, ensuring a swift and hassle-free solution to their predicament.

B. The Mech-Mate Solution

Mech-Mate is not just another app; it is a comprehensive solution designed to provide quick, reliable, and efficient mechanical services at the touch of a button. The app utilizes cutting-edge technology to locate the nearest mechanics based on the user's GPS coordinates. By simply entering the type of vehicle and a brief description of the issue, Mech-Mate swiftly identifies the most suitable mechanics in the vicinity, thereby reducing response time significantly.

II. LITERATURE REVIEW

1. The paper discusses the development of a mobile application aimed at helping drivers who face vehicle breakdowns on the road. The main goal of this application is to reduce the time and inconvenience experienced by drivers in such situations. It allows users to easily locate nearby workshops and mechanics using their Android phones and access information about these service providers. The problem identified in the paper is that the current system for providing assistance to travelers is limited and often unreliable. The assistance is usually provided through helplines, which may not always be available, and users may not be

- aware of the services available in their immediate vicinity. The proposed system aims to address these issues by providing a more efficient and user-friendly solution.
2. The paper outlines the workflow of the system, which involves users accessing the application, providing location permissions, and searching for an assistant based on the type of vehicle failure they are experiencing. Users can then book an assistant, and the admin allocates the nearest available assistant to the user's location using Google Maps. The system has three main modules: assistants, users, and admin. Assistants are categorized based on their skills and performance, and they can attend to multiple orders and customers. The admin is responsible for managing user and assistant data and allocating assistants to users. Users can register, access their location, search for assistance, and book an assistant based on their needs. The paper also discusses common vehicle failures, including faulty batteries, damaged tires and wheels, engine problems, brake issues, transmission and starter motor problems, and low fuel. The system is designed to help users find the appropriate assistance for these issues quickly. In summary, the paper proposes a mobile application that connects drivers in need of assistance with nearby mechanics and workshops to address vehicle breakdowns efficiently. It aims to improve the overall experience for drivers and provide a solution to the challenges they face during breakdowns.
 3. The presented text discusses the development of a mobile application, which is designed to help users find the nearest auto repair shops based on their current location. The text outlines the background and the need for such an application in the context of the increasing use of mobile devices and the challenges users face when searching for auto repair services. The text also delves into the development methodology, which involves prototyping, and provides an overview of the user interface design, system performance, system integrity, and security aspects of the application. It includes a discussion of a survey conducted to assess the acceptability of the application among both auto shop owners and users. In summary, app is designed to address the need for a user-friendly, location-based service application that helps users quickly find nearby auto repair shops. The application appears to have received positive feedback in terms of user interface design, system performance, and system integrity, suggesting its potential as a valuable tool for both users and auto shop owners.
 4. The research paper introduces a comprehensive system for automobile service centers, consisting of a web application and an Android app. The system aims to enhance the efficiency of service centers by automating various processes involved in automobile servicing. It caters to three main entities: the owner of the service center, mechanics, and vehicle owners (customers). Users can create accounts, choose services, and receive real-time updates on their vehicle's servicing progress. Mechanics update information, which is accessible to the respective entities for monitoring. The system also offers features like push notifications, online payments, feedback collection, and special requests handling. The research focuses on enhancing user experience, reducing complexities in the servicing process, and improving the overall management of automobile services.
 5. The article discusses the growing demand for on-demand mechanic app development in the vehicle maintenance industry. It emphasizes the significance of digitization in providing comfort and convenience to both customers and garage owners. The on-demand economy, exemplified by services like Uber and UberEats, is highlighted as a key driver of this trend.

The article outlines the benefits of on-demand mechanic apps, such as creating online visibility, providing user convenience, helping users find nearby garage services, enabling paperless shop management, and expanding business opportunities. It also provides essential considerations for those planning to develop such apps, including seamless payment options, affordability, service provider comfort, and intuitive design.

The key features of an on-demand mechanic app are detailed, including customer, admin, mechanic, and garage manager panels. These panels cater to various functionalities such as account management, real-time tracking, notifications, cost calculation, and more.

In summary, the article highlights the importance of on-demand mechanic apps in modernizing the vehicle maintenance industry, offering user convenience, and expanding business opportunities. It also provides insights into the key components and considerations for developing these apps

6. The proposed system, is designed to address the challenges people face when their vehicles experience problems while on the road. This Android application aims to bridge the gap between users and mechanics, especially in remote or rural areas where finding a mechanic can be challenging. The key features and components of the system include: User and Mechanic Registration: Users and mechanics can register on the platform by providing their personal information, including name, mobile number, email address, and a password. Sign-In Module: Registered users can log in using their email and password. The application also offers Google Sign-In for convenience.3. Map Module: This is the central feature of the application, incorporating Google Maps. Users can use the map to: View their current location, Find nearby mechanics within a 15-kilometer radius, Select a mechanic on the map to view their details, including name and contact number, Initiate a call to the selected mechanic for assistance, Get directions to the selected mechanic's location. Real-time Firebase Database: The application utilizes Firebase, a real-time, non-relational cloud database, to store user and mechanic information. It allocates unique keys to identify each user. Haversine Algorithm: The Haversine Algorithm is used to calculate the distance between the user's location and the mechanic's location, helping users find the nearest available mechanic.
7. The paper introduces a mobile application designed to provide immediate assistance to users facing vehicle emergencies. In a world where vehicle breakdowns can disrupt daily routines and pose safety risks, this application offers a practical solution by connecting users with nearby mechanic shops and service centers. It streamlines the process by allowing users to register, specify their vehicle details, choose necessary services, confirm a suitable service time slot, and complete the checkout process. This user-friendly platform harnesses the power of modern technology, combining mapping APIs for real-time location tracking and chatbots to assist users in diagnosing vehicle issues. The implementation of SSL security ensures that users can trust the platform for secure transactions. With a focus on user convenience and a comprehensive approach to addressing vehicle-related emergencies, stands as a promising solution for individuals dealing with unexpected automotive troubles.
8. The proposed system is a car service recommendation application designed to enhance the user's experience when they encounter car problems. There are two types of service centers available: authorized service and pre-owned service. In authorized service, users can obtain free service based on their car's warranty and available free service count. The application helps users request service for their specific car brand and locates the nearest branch. The service request is sent to the company's admin, who assigns the task to the nearest employees. If parts need replacement, the employee notifies the admin, who orders the necessary spare parts from the nearest auto spare parts service. If the user's free service count is exhausted, they will need to pay for the service. In pre-owned service, the application displays mechanic shops and car service centers on a map. Users can call these centers for paid services, providing a convenient solution for users in need of immediate car service. The proposed system aims to provide users with efficient car services based on their location. Unlike the existing system, which lacks information about nearby service centers, the proposed application offers several advantages. It eliminates the need for users to manually search for service centers, saves time, reduces user frustration in emergency situations, and ensures timely parts replacement. The system consists of several modules, including adding service centers, location-based service requests, service count verification for authorized service, employee location tracking, employee assignment, parts replacement request, spare part ordering, and collecting customer feedback. Overall, the proposed system offers a comprehensive solution for users to easily access car services when they encounter issues during their travels. It streamlines the process, improves user satisfaction, and saves time.
9. The research paper discusses the development of an application called E-mechanic, which provides online mechanics for vehicle repair and maintenance. In the modern age of smartphones, this app aims to simplify the process of finding mechanics for vehicle problems. The paper highlights the importance of vehicle maintenance and the challenges faced by vehicle owners when their vehicles break down unexpectedly.

The E-mechanic system consists of two mobile applications: one for customers and one for mechanics. The apps connect to a global application server, which, in turn, communicates with a global database server. Customers can search for nearby mechanics using the app, view mechanic profiles including their qualifications, experience, charges, and contact details. The mechanics' profiles are stored in the global database, and the system ensures the authenticity of mechanics' credentials through verification by the system administrator.

10. The registration process involves simple steps for customers, while mechanics need to provide proof of their qualifications for validation. Once verified, mechanics are activated in the system and can be accessed by customers.

The system's architecture comprises mobile apps, a global application server, and a global database server. Customers can book mechanics through the app, and mechanics receive notifications about customer requests. The app includes features like tracking the mechanic's location, chat functionality, and emergency alarms. Additionally, the system plans to add features such as displaying material costs for servicing.

III. PROPOSED SYSTEM

Creating an efficient and user-friendly application called Mech-Mate is an innovative solution to address the pressing need for immediate assistance with vehicle issues. Mech-Mate is a cutting-edge mobile application that aims to provide seamless access to nearby mechanics, ensuring prompt and reliable support for vehicles in distress. This system will revolutionize the way vehicle owners handle sudden breakdowns and emergencies on the road. Below is a detailed breakdown of the proposed system:

A. Registration and Profile Creation:

Users will be required to create an account to access the Mech-Mate platform. The registration process will involve the collection of basic information, including the user's name, contact details, and vehicle specifications. This data will be securely stored and used solely for the purpose of providing efficient service.

B. Geolocation Integration:

Mech-Mate will leverage advanced geolocation technology to pinpoint the user's exact location. This feature will facilitate the identification of the nearest available mechanics, ensuring that prompt assistance is provided to distressed vehicle owners.

C. Mechanic Database:

The application will maintain an extensive database of certified mechanics, including their contact details, areas of expertise, and availability. Each mechanic's profile will be thoroughly verified to guarantee the quality of service offered to Mech-Mate users.

D. Real-time Connectivity:

The app will establish real-time connectivity between the user and nearby mechanics, enabling seamless communication and coordination. This instant connectivity will streamline the process of seeking assistance and allow users to monitor the arrival time of the mechanic.

E. Emergency Alert System:

In case of emergencies, Mech-Mate will feature an integrated emergency alert system. Users can activate this feature to immediately notify nearby mechanics of their urgent situation, prompting swift action and timely assistance.

F. In-App Communication:

To facilitate effective communication, Mech-Mate will include an in-app messaging feature that allows users to communicate directly with the assigned mechanic. This feature will enable users to convey specific details about their vehicle issues and receive real-time updates on the repair process.

G. Service Tracking and History:

The application will maintain a comprehensive service tracking system that records each user's service history, including previous repairs and maintenance work. This feature will enable users to keep track of their vehicle's service records and ensure that all necessary repairs are documented for future reference.

H. Secure Payment Gateway:

Mech-Mate will incorporate a secure payment gateway that supports various payment methods. This feature will enable users to make hassle-free payments for the services rendered by the mechanics, ensuring a seamless and convenient transaction process.

I. User Feedback and Rating System:

Upon the completion of each service, Mech-Mate will prompt users to provide feedback and rate the quality of the assistance received. This user feedback system will help maintain service standards and assist other users in selecting the most reliable and efficient mechanics.

J. Mechanic Verification Process:

To ensure the trustworthiness and competence of the mechanics registered on the platform, Mech-Mate will implement a stringent verification process. This process will involve thorough background checks, verification of qualifications, and validation of licenses and certifications.

K. 24/7 Customer Support:

Mech-Mate will provide round-the-clock customer support to address any issues or concerns that users may encounter. The dedicated support team will be readily available to provide guidance, resolve disputes, and offer technical assistance as needed.

L. Community Forum and Tips:

To foster a sense of community and knowledge-sharing among vehicle owners, Mech-Mate will feature a community forum where users can exchange tips, share experiences, and seek advice on vehicle maintenance and repair. This forum will serve as a valuable resource for users to enhance their understanding of vehicle care.

M. Customized Service Packages:

Mech-Mate will offer customized service packages tailored to the specific needs of users. These packages will include various maintenance plans, emergency assistance bundles, and comprehensive repair options, providing users with flexible choices to suit their preferences and budget constraints.

N. Regular Updates and Maintenance:

To ensure optimal performance and user satisfaction, Mech-Mate will undergo regular updates and maintenance checks. These updates will incorporate the latest technological advancements and user feedback, guaranteeing that the application remains efficient, reliable, and user-friendly.

O. Partnership with Local Workshops:

Mech-Mate will establish strategic partnerships with local workshops and repair centers to expand its network of reliable mechanics. This collaboration will further enhance the accessibility of quality repair services and foster a stronger bond between the application and the local automotive community.

P. Educational Resources:

The application will provide a comprehensive repository of educational resources, including informative articles, how-to guides, and video tutorials on vehicle maintenance and troubleshooting. These resources will empower users to better understand their vehicles and make informed decisions regarding their maintenance and repair needs.

Q. Multiple Language Support:

Recognizing the diverse user base, Mech-Mate will support multiple languages to cater to a broader audience. This multilingual support will ensure that users from different regions and linguistic backgrounds can access the application without facing any language barriers.

R. Data Privacy and Security:

Mech-Mate will prioritize the protection of user data and ensure strict adherence to data privacy regulations. Robust security measures will be implemented to safeguard user information and prevent any unauthorized access or data breaches, fostering a secure and trustworthy platform for all users.

S. Continuous Improvement and Feedback Integration:

Mech-Mate will actively seek user feedback and suggestions for improvement. This feedback will be carefully analyzed and integrated into the application's development process to enhance its functionality, user experience, and overall service quality.

IV. CONCLUSION

In conclusion, the proposed Mech-Mate application serves as a comprehensive and innovative solution to address the challenges associated with vehicle breakdowns and emergencies. Through its user-friendly interface, real-time connectivity, and robust mechanic database, Mech-Mate offers a seamless and efficient platform for users to quickly access nearby mechanics and receive prompt assistance. The integration of advanced geolocation technology and an emergency alert system further enhances the app's capability to deliver timely support during critical situations.

The incorporation of a secure payment gateway, coupled with a user feedback and rating system, ensures transparency and accountability in the service delivery process. Additionally, Mech-Mate's commitment to maintaining a verified and competent mechanic network, as well as its dedication to user data privacy and security, establishes the app as a reliable and trustworthy companion for vehicle owners.

The application's emphasis on continuous improvement, demonstrated through its integration of user feedback, regular updates, and educational resources, showcases its commitment to enhancing user experience and fostering a knowledgeable and engaged automotive community. Furthermore, Mech-Mate's provision of customized service packages and 24/7 customer support reflects its dedication to catering to diverse user needs and ensuring a seamless and convenient experience for all users. Through strategic partnerships with local workshops and a community forum for knowledge sharing, Mech-Mate contributes to the growth and cohesion of the local automotive ecosystem, fostering a sense of reliability, expertise, and mutual support. Its multilingual support further promotes inclusivity and accessibility, ensuring that users from diverse linguistic backgrounds can benefit from its services without any language barriers. As highlighted throughout this research paper, Mech-Mate represents a significant leap forward in addressing the challenges associated with vehicle maintenance and repair. Its holistic approach, which combines technological innovation, user-centric design, and community engagement, positions Mech-Mate as a vital tool for modern-day vehicle owners, offering them a reliable, efficient, and secure platform to safeguard their vehicles and travel experiences.

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