

International Research Journal of Modernization in Engineering Technology and Science

(Peer-Reviewed, Open Access, Fully Refereed International Journal)

Volume:06/Issue:04/April-2024

**Impact Factor- 7.868** 

www.irjmets.com

# LOGISTICS MANAGEMENT SYSTEM

# Sathish M<sup>\*1</sup>, Dr. N. Jayashri<sup>\*2</sup>

<sup>\*1</sup>PG Student, Faculty Of Computer Applications, Dr M.G.R Educational And Research Institute Chennai, Tamil Nadu, India.

<sup>\*2</sup>Associate Professor, Faculty Of Computer Applications, Dr M.G.R Educational And Research Institute Chennai, Tamil Nadu, India.

# ABSTRACT

This project introduces a groundbreaking solution poised to revolutionize the courier services industry by implementing an Integrated Management Solution (IMS). In an era where logistics efficiency is paramount, our system, named "Logi Revolution," seeks to streamline and enhance every facet of courier operations. Logi Revolution encompasses a comprehensive suite of tools and features designed to optimize the entire logistics lifecycle. From order placement to real-time tracking and final delivery, the system integrates seamlessly with various logistical components, creating a cohesive and efficient workflow. Leveraging cutting-edge technologies, such as GPS tracking and automated routing algorithms, Logi Revolution ensures timely and accurate deliveries. Key features include dynamic route optimization, intelligent parcel sorting, and real-time status updates for both customers and courier personnel. The system's user-friendly interface facilitates easy order management, inventory tracking, and performance analytics, empowering courier companies to make informed decisions for continuous improvement. Security and transparency are paramount considerations in our design. Logi Revolution employs robust encryption protocols to secure sensitive data and provides a transparent tracking mechanism, instilling confidence in both senders and recipients. Through exhaustive testing and validation, our system demonstrates significant improvements in delivery speed, accuracy, and overall operational efficiency. As courier services become increasingly integral to global commerce, Logi Revolution stands at the forefront, offering a transformative and scalable solution for the modern logistics landscape. This project signifies a commitment to reshaping courier services and setting new standards for excellence and innovation.

**Keywords**: Courier Management System, Logistics, Parcel tracking, Accountability, Efficiency, Graphical interface, Timely notifications, Estimated delivery times, PHP, JavaScript, MySQL, Communication.

## I. INTRODUCTION

"In today's fast-paced world, the efficient management of courier services is paramount for businesses and individuals alike. Our project focuses on the design and implementation of a robust Courier Management System (CMS) tailored to meet the diverse needs of modern logistics operations. The CMS serves as a centralized platform to streamline the entire courier process, from package booking to delivery tracking. Key features include order management, route optimization, real-time tracking, and customer communication functionalities. By harnessing the power of technology and innovation, our system aims to revolutionize courier services by enhancing speed, accuracy, and reliability. Through this project, we aim not only to develop a user-friendly and scalable solution but also to contribute to the advancement of logistics management practices in the digital age."

# II. LITERATURE SURVEY

## **Existing System:**

- The existing system for courier management may involve manual processes, paper-based documentation, and limited tracking capabilities. Common challenges with the existing system include:
- **1.** Manual Data Entry: Courier details, delivery status, and recipient information are often entered manually, leading to errors and inefficiencies.
- **2.** Limited Tracking: Tracking capabilities may be basic, relying on manual updates or barcode scanning without real-time visibility.
- **3.** Paper-Based Documentation: Traditional paperwork for waybills, invoices, and receipts can be cumbersome and prone to loss or damage.



# International Research Journal of Modernization in Engineering Technology and Science

( Peer-Reviewed, Open Access, Fully Refereed International Journal )

#### Volume:06/Issue:04/April-2024 Impact Factor- 7.868

www.irjmets.com

#### **Proposed system:**

- **1.** Efficiency: Automation reduces manual effort, streamlining courier management processes.
- 2. Visibility: Real-time tracking and communication enhance visibility for both courier companies and clients.
- 3. Accuracy: Automated data entry minimizes errors in recording courier details and recipient information.
- **4. Customer Satisfaction:** Improved communication, tracking, and electronic documentation contribute to enhanced customer satisfaction.
- **5. Operational Insights:** Analytics and reporting features provide valuable insights for better decisionmaking and optimization of courier operations.

By implementing the proposed Courier Management Web Application, the system aims to modernize and optimize courier operations, providing a more efficient and user-friendly experience for all stakeholders

# III. METHODOLOGY

#### SYSTEM ANALYSIS AND DESIGN

System analysis and performance management and documentation of activities related to each software lifecycle:

- Working class
- Drawing lesson
- Development phase
- Implementation phase

#### SRS

Introduction to Software Requirements (SRS) provides an overview of all SRS along with the purpose, scope, definition, abbreviations, abbreviations, definitions and definitions of SRS. The purpose of this document is to collect all the requirements of our project, analyze them and provide a deeper understanding by describing the requirements in detail. However, various projects also focus on the skills required to complete the project at a high level.

Requirements After careful analysis, systems were identified that exhibited the following characteristics:

- Employee Information and Departments Module
- Stored Goods, Shipping and Delivery module
- Receipt and reporting module
- Information Systems Module

#### **Employee Information and Departments Module**

This module maintains information about all employees living in the company. The agent was created by the administrator. An employee can join as an administrative user. This module contains all personnel information. Each renewed employee is classified. This module maintains information about the organization's existing branches. This module contains all information about the departments. If a newbranch is needed or the company requests new branches from others, only the admin user can respond and add new branches. Responsible for closing branches. Admin user can view details of all available branches. The user admin can also view details of all available locations.

#### Stored goods, transport and delivery module

Module holds order-related information. All the details are written; This means that each item will contain its ID, LR No, Customer Name, Customer Details, Branch ID, Branch Location, Start Date and all other details in this category. If a user is logged in to their account, this module will display the functionality of this module. This i.c. Two functions related to the module are displayed; one is Product Specific and the other is View Books. All product descriptions are created specifically for the product and detailed information is included in the reference books. A display page is displayed for each item in the application. Only the admin user can fill in the details of all fields in the booking form. As administrator the user can view all the details. Administrator can also view details. This module will maintain information about packet. All the details of the package means the LR number of a particular item, the material code, the number of the item, the destination, the vehicle number,



# International Research Journal of Modernization in Engineering Technology and Science

( Peer-Reviewed, Open Access, Fully Refereed International Journal )

Volume:06/Issue:04/April-2024

Impact Factor- 7.868

www.irjmets.com

the name of the recipient, the date of the package, all the details are included in this module. If a user is logged in to their account, this module will display two functions related to this module.

#### Receipt and reporting module

This module keeps track of all data it receives. All details of Buyer means LR No., Customer Name, Registered in Department, Special Equipment, Item No., Demerge Amount. All details are included in this module. The data host module will display the following functions whenever the user logs into his account. One is Recipient Details and the other is View Recipients. The Buyer Details feature contains a single Form for Buyer Details. Only admin user can add details about buyer and also view details of all buyer information. The admin user can also view the details of all received data. This module contains specific information regarding all administrative reports. The Reporting section contains the following administrative reports whenever a user logs into their account. All the books, branches, pieces, burdens.

#### Information system module

This module will include Delivery, Demurrage and Reporting products. All administrative users and administrators can view or create all management reports. Bus module This module keeps track of certain information about the route. All information about the route, that is, identity, route number, location and regions, will be included in this module, which contains all this information. The data flow module displays the following functions whenever a user logs into their account. One of them is Add new path. View detailed route and last stop route. Only the Admin user can add or remove directions and view all directions. User admin can also view details of all routes

## IV. MODELING AND ANALYSIS

#### Architecture diagram

An architectural description is an accepted description and representation of a system, organized in a way that supports reasoning about the nature and behavior of the system. The owner creates the search index on the encrypted file, uploads the encrypted file, and then sends the encrypted file and index to the cloud server. And keyword search method has been made for password generator.

#### Overall system design





## International Research Journal of Modernization in Engineering Technology and Science (Peer-Reviewed, Open Access, Fully Refereed International Journal)

Volume:06/Issue:04/April-2024

Impact Factor- 7.868

www.irjmets.com

## Use case diagram:

UML is an important part of object-oriented software development and software development. UML mainly uses structure diagrams to express the design of projects. Unified Modeling Language (UML) is a type of behavior diagram defined and developed based on the Analysis Case. The goal is to provide an overview of the functionality provided by the system in terms of actors, their purposes (represented as use cases), anddependencies between use cases. The main purpose of using a schematic diagram is to show the performance of the system for each player. Players' roles in the system can be viewed.



#### **Class diagram:**

In software engineering, a Unified Modeling Language (UML) diagram is a type of static structure that describes the structure of the system by representing its classes, attributes, functions (or methods), and relationships between classes. Defines the class containing the data



# International Research Journal of Modernization in Engineering Technology and Science



V. RESULTS AND DISCUSSION

## SYSTEM IMPLEMENTATION, TESTING AND RESULTS

The application module defines the specifics of what the application will do to better manage the design process. Various activities of the program are described as they relate to this particular form of online mail management. Module categories are described below.

There are a total of four modules in the system, classified according to their functions. Including:

Administrator Login Module:

This area allows the administrator to log in to the admin areaAdd, delete, update or make changes to the system database.

Customer Delivery Module:

Customer delivery module helps the customer track the progress of their transaction and check the delivery status of their package.

Branch management

The branch that provides the delivery service is not the branch that reaches the customer through the branch. It is the same type of mini-course available in every version of the Courier system, and the content of our website is available for all other online resources. Where they want to add their company's distributor to their system to subscribe to the online service management system

# VI. CONCLUSION

In conclusion, the Courier Management System (CMS) project has been instrumental in revolutionizing our courier operations. Through meticulous planning, robust development, and rigorous testing, we have successfully implemented a system that optimizes efficiency, enhances tracking capabilities, and improves resource utilization. The CMS has significantly streamlined our processes, resulting in faster delivery times,



# International Research Journal of Modernization in Engineering Technology and Science

(Peer-Reviewed, Open Access, Fully Refereed International Journal)

Volume:06/Issue:04/April-2024 Impa

Impact Factor- 7.868

www.irjmets.com

reduced costs, and increased customer satisfaction. Its scalability and flexibility ensure adaptability to future needs, while its data-driven approach empowers informed decision-making. Moving forward, continuous monitoring and refinement will be essential to sustain its effectiveness in an ever-evolving industry landscape. We express our appreciation to all stakeholders for their invaluable contributions, and we are confident that the CMS will continue to drive innovation and success for our organization.

# VIII. REFERENCES

- [1] Yusuf Malik, 2018)- How to perform System Testing using various types of techniques? Retrieved from https://www.loginworks.com/blogs/how-to-perform-system-testing-using-various-types-of-techniques/
- [2] (Software Testing Help, 2018) Types of Software Testing: Different Testing Types with Details. Retrieved from (https://www.softwaretestinghelp.com/types-of-software-testing/)
- [3] Lorri Mealey, 2018) Different Types of Restaurant Concepts. Retrieved from https://www.thebalancesmb.com/different-types-of-restaurant-concepts-2888698
- [4] Lonnie D. Bentley p.160 7th edition.) System Analysis and Design Methods
- [5] Will Kenton, 2018) Feasibility study. Retrieved from: https://www.investopedia.com/terms/f/feasibility-study.asp
- [6] (Bright Hub Project Management, N. D) Explaining the different types of feasibility study Retrieved from https://www.brighthubpm.com/project-planning/56372-types-of-feasibilitystudies/
- [7] (w3schools.com, N.D) HTML Intro Retrieved from https://www.w3schools.com/html/default.asp
- [8] Techotopia, N.D) PHP Constants Retrieved from
- https://www.techotopia.com/index.php/PHP\_Constants
  [9] Wikipedia, 2017) HTML Retrieved from https://en.wikipedia.org/wiki/HTML
- [10] HuffPost, 2014) Pizza Hut Tells Twitter It Made The First Online Sale In 1994 Retrieved from https://www.huffpost.com/entry/pizza-hut\_n\_3894981